I am pleased to share the University of Central Florida Division of Student Development and Enrollment Services’ 2018–19 Annual Highlights.

The past academic year was a year of many firsts and notable achievements and Fall 2019 built on those accomplishments. In Fall 2018, we topped 68,500 students — making UCF one of the nation’s largest and most diverse universities. With Fall 2019, we steadied our enrollment to reach 69,500 and strengthened our numbers by helping our students stay on track to graduation. Fall 2018 experienced an incredible 90.4% retention rate for FTICs, and in 2019 we are driving that number even higher with our efforts to reach our goal of 92%. Reaching a 90.4% retention milestone for the first time in UCF history is a very proud accomplishment of our division and UCF.

For the fourth year in a row, the average GPA of incoming first-year students set a school record at 4.17. The FTIC average SAT increased to 1332 compared to the national average of 1059. For the eleventh consecutive year, more Florida residents sent their SAT scores to UCF than any other Florida college or university. UCF enrolled a record 90 Benacquisto National Merit Scholars and 37 National Hispanic Scholars in the freshman class. With 330 National Merit Scholars, we rank second among Florida state universities. This past year, we awarded $57 million to nearly 15,000 Bright Futures students, which is the third-largest amount in Florida.

Minority enrollment reached an all-time high of 48% — 28.3% are Hispanic, and more than 25 percent of undergraduates are first-generation students. For first-time-in-college students, 50 percent graduate from UCF with no educational debt — compared to 34 percent nationally.

In 2018, our students contributed more than 150,000 hours of service to local communities. Through our Knight-Thon program, students raised $1.58 million for Orlando’s Children’s Miracle Network Hospitals.

So…what’s next? Thanks to the remarkable commitment of our staff and help from our partners, the Division of Student Development and Enrollment Services will continue to transform the lives of thousands of students and their families.

This exciting journey is just beginning!
Go Knights! Charge On!

Maribeth Ehasz, Ph.D.
Vice President for Student Development and Enrollment Services
Retention Intervention Team: Focuses on addressing individual population needs to increase retention and graduation. Strategies included continuation grant and drop for non-pay efforts; calls and outreach contacts to students; and collaboration with colleges and SDES partners.

Think 30 encourages UCF students to complete 30 credit hours each year with the goal of a timely graduation that minimizes the expense of a college degree.

Office of Student Success staff, students and initiatives dedicated to helping students succeed.
First Year Advising and Exploration

5,022
UNIQUE ACADEMIC ADVISING CONTACTS

12,916
DUPLICATE ACADEMIC ADVISING CONTACTS

Each FTIC student assigned to FYAE was enrolled in a web course prior to orientation and remained in the course for the academic year.

7,520
TOTAL STUDENTS ENROLLED IN COURSE

409,065
TOTAL VIEWS OF THE WEBCOURSE
STUDENT WELL-BEING

TOTAL COMMUNITY SERVICE HOURS BY DEPARTMENT

GREEK LIFE 87,783
LEAD SCHOLARS 19,639
VOLUNTEER UCF 42,953
RWC SPORT CLUBS 4,814

$3,435,884.46
TOTAL ECONOMIC IMPACT BASED ON THE POINTS OF LIGHT FOUNDATION IMPACT OF SERVICE $22.14 PER HOUR

POUNDS OF FOOD DISTRIBUTED AT THE KNIGHTS HELPING KNIGHTS FOOD PANTRY

69,528

VISITS:

5,834

VOLUNTEER HOURS

2018–2019 SDES ANNUAL REPORT
<table>
<thead>
<tr>
<th>Count</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>45,132</td>
<td>Students completed the Alivetek Hazing Prevention Module</td>
</tr>
<tr>
<td>994</td>
<td>Participants at the Healthy Knight Expo</td>
</tr>
<tr>
<td>10,499</td>
<td>Safe rides provided to students through partnership between SGA and Lyft</td>
</tr>
<tr>
<td>1,000+</td>
<td>Students attended the Safe Knight Week Carnival and connected with 13 UCF departments</td>
</tr>
<tr>
<td>131</td>
<td>Programs</td>
</tr>
<tr>
<td>6,557</td>
<td>Student contacts</td>
</tr>
<tr>
<td>28,160</td>
<td>UCF student, faculty, and staff impacted by CAPS outreach services which is almost 42% of the UCF population</td>
</tr>
<tr>
<td>715</td>
<td>Gatekeepers trained for the Question, Persuade, Refer (QPR) program</td>
</tr>
<tr>
<td>670</td>
<td>Students utilized the Therapist Assisted Online Services (TAO)</td>
</tr>
<tr>
<td>1,000+</td>
<td>Participants in the Field of Memories Be Aware Show You Care Exhibit, an annual suicide prevention program</td>
</tr>
</tbody>
</table>
NEW FIRST TIME IN COLLEGE (FTIC) ENROLLMENT
SUMMER/FALL 2018 ENROLLMENT

APPLICATIONS: 43,225
ADMITS: 18,422
ENROLLED: 7,718

NEW TRANSFER ENROLLMENT
SUMMER/FALL 2018 ENROLLMENT

APPLICATIONS: 25,791
ADMITS: 17,012
ENROLLED: 11,509

Fall 2018 FTIC Enrollment Statistics

GPA: 4.12
SAT: 1328
ACT: 28.3
ACCESS AND OPPORTUNITY

$525 MILLION OF AID DISBURSED TO STUDENTS THROUGH THE OFFICE OF STUDENT FINANCIAL ASSISTANCE

82 FTIC NATIONAL MERIT SCHOLARS
THE NATIONAL MERIT SCHOLARSHIP PROGRAM IS AN ACADEMIC COMPETITION RECOGNIZING THE TOP 1% OF SAT TEST TAKERS AND HIGH ACHIEVING STUDENTS IN THE NATION.
PROJECTED FALL 2019 NEW NATIONAL MERIT SCHOLARS: 90

27 FTIC NATIONAL HISPANIC SCHOLARS
ANNUALLY, THE COLLEGE BOARD DESIGNATES APPROXIMATELY 7,000 LATINX STUDENTS AS NATIONAL HISPANIC SCHOLARS BASED UPON THEIR PSAT SCORES AND ACADEMIC CREDENTIALS.
PROJECTED FALL 2019 NEW NATIONAL HISPANIC SCHOLARS: 35

224 PROVOST SCHOLARS
PROVOST SCHOLARS HAVE DEMONSTRATED OUTSTANDING ACADEMIC PERFORMANCE THROUGHOUT HIGH SCHOOL BY ACHIEVING A MINIMUM 4.0 HIGH SCHOOL GPA AND EITHER A 1450-1600 SAT OR A 32-36 ACT.
PROJECTED FALL 2019 PROVOST SCHOLARS: 241

1,985 TOP 10 KNIGHTS
FTIC STUDENTS WHO GRADUATE IN THE TOP 10% OF THEIR CLASS FROM A FLORIDA HIGH SCHOOL AND ACHIEVE A STRONG TEST SCORE ARE GUARANTEED ADMISSION, ON-CAMPUS HOUSING, AND ARE DESIGNATED A TOP 10 KNIGHT.
PROJECTED FALL 2019 TOP 10 KNIGHTS: 2,330

100% HIGH SCHOOL GRADUATION RATE & POST-SECONDARY ENROLLMENT OF STUDENTS ENROLLED IN THE UCF NATIONAL ACHIEVERS SOCIETY DURING THE 2018-2019 ACADEMIC YEAR
LEARNING & SUCCESS

LEAD SCHOLARS ACADEMY

FTIC ORIENTATION ATTENDEES

43,290

STUDENTS

GUESTS

22

7,779

7,438

STUDENT PARTICIPANTS IN WELCOME WEEK PROGRAMS

28.2

1330

4.2

ACT

SAT

GPA

FALL 2018 INCOMING CLASS STATISTICS:

UCF’S OFFICIAL WELCOME WEEK, PEGASUS PALOOZA, OFFERS A VARIETY OF PROGRAMS FOCUSED ON ACADEMICS, SOCIAL EVENTS, AND VOLUNTEER OPPORTUNITIES AIMED AT GETTING STUDENTS CONNECTED TO THE UCF COMMUNITY AND FEELING A SENSE OF UCF.

19 budget packets were received from A&SF agencies, departments and SGA entities, requesting total budget expenditures of $20.77m. Projected total revenue was $20.4m. The A&SF Budget Committee was able to balance the budget at $20.4m.

STUDENTS REPRESENTED UCF AT THE CLINTON GLOBAL INITIATIVE INTERNATIONAL CONFERENCE

PROJECTED TOTAL REVENUE

ACTIVITY AND SERVICE FEE BUSINESS OFFICE

FTIC ORIENTATION SESSIONS

7,779

7,438
Office of Student Involvement

114,442
PARTICIPANTS AT
396
OSI PROGRAMS AND EVENTS
10,136
STUDENT LEADER PARTICIPANTS AT KNIGHTS OF THE ROUNDTABLE LEADERSHIP EVENTS
511
REGISTERED STUDENT ORGANIZATIONS
2,530
STUDENT LEADER PARTICIPANTS IN THE RSO ONLINE TRAINING MODULE

914,866
VISITS TO THE RECREATION AND WELLNESS CENTER

94%
RETENTION RATE FOR FTIC STUDENTS THAT Visited 21–30 TIMES

2nd
PAINTBALL CLUB NATIONAL PLACEMENT

23
CONSECUTIVE SEMESTERS WITH AN OVERALL STUDENT ATHLETE GPA OVER 3.0

1st
RANK AMONG ALL INSTITUTIONS IN THE AMERICAN ATHLETIC CONFERENCE (AAC)
STUDENT CAREER READINESS AND POST BACCALAUREATE SUCCESS

142,100
STUDENTS WITH HANDSHAKE ACCOUNTS

9,982
STUDENTS WITH PUBLIC RESUMES IN HANDSHAKE

21,001
NUMBER OF JOB LISTINGS IN HANDSHAKE

$9,689,937
STUDENT EARNINGS

773
STUDENT PARTICIPANTS

33,182
UNDUPPLICATED STUDENTS SERVED

557
NUMBER OF ON CAMPUS INTERVIEWS

2018–2019 SDES ANNUAL REPORT
STUDENT ADVOCACY, EQUITY & INCLUSION

Diversity Education Units

Diversity Certification is a program designed to foster an inclusive environment through hiring processes, trainings, self-exploration opportunities and the development of culturally competent SDES faculty, staff and students through diversity programming guided by the core values anchored in the tenets of the UCF Creed.

548
SDES STAFF MEMBERS COMPLETED

3,956
DIVERSITY EDUCATION UNIT COURSES IN PHASE II BETWEEN 2016 AND 2019

6,700+
PARTICIPANTS IN SOCIAL JUSTICE AND ADVOCACY (SJA) PROGRAMS AND OUTREACH INCLUDING CONSCIOUS THOUGHT CAFE, INTERFAITH DIALOGUE, SOCIAL JUSTICE WEEK, AND TUNNEL OF OPPRESSION

126
TOTAL NUMBER OF PROGRAMS AND TRAININGS

531
FACULTY, STAFF AND STUDENT PARTICIPANTS IN THE SAFEZONE SERIES: LGBTQ+ 101

333
FACULTY, STAFF AND STUDENT PARTICIPANTS IN THE SAFEZONE SERIES: ADVOCATES
FIRST YEAR RETENTION PROJECT
MULTICULTURAL ACADEMIC SUPPORT SERVICES (MASS)

PARTICIPANTS AT THE TASTE OF UCF PARTNERSHIP BETWEEN SOCIAL JUSTICE AND ADVOCACY AND MULTICULTURAL STUDENT CENTER

3,650

MINORITY MEN
1,225

1ST GENERATION
1,054

STUDENTS PARTICIPATED IN A RANGE OF INCLUSIVE AND ADAPTIVE PROGRAMS OFFERED BY THE RECREATION AND WELLNESS CENTER

2,878

STUDENTS CONNECTED WITH SERVICES THROUGH STUDENT ACCESSIBILITY SERVICES

194
The Inclusive Education Services program is designed to prepare students with intellectual disabilities for independence by providing a college experience that might not have otherwise been available. Focusing on skills needed to become globally competitive and lifelong learners, the IES program promotes academic, professional and personal growth of all students through transformative learning. The first class of students graduated from the IES program in spring 2019 with a special ceremony and celebration at the Burnett House with Interim President Thad Seymour in attendance.
Dr. Priest has over 24 years of experience in Higher Education, as well as, five years in Business and Industry. Dr. Priest obtained her undergraduate degree in Business Administration and Masters of Art in Counselor Education from the University of Alabama, Birmingham. She received her Doctorate in Organizational Leadership from Nova Southeastern University, Ft. Lauderdale, FL.

Her particular area of interest include, student retention, persistence, and completion, academic
advising, leadership development, continuous quality improvement, program
development and diversity and inclusion. Dr. Priest joined the University of
Central Florida (UCF) in 1994 and provides leadership, strategic planning and
supervision to 11 SDES units. These units provide transitional support services
such as orientation ad parent programming, academic advising, learning support,
accessibility services, TRIO programs, career development and readiness,
support for transfer and veteran students and co-curricular opportunities that
empower students to succeed.

Under her leadership, UCF has received several nationally recognized awards. In
addition, Dr. Priest is the Principal Investigator of eight Department of Education
grants totaling 8 million dollars to provide opportunities and resources for low
income and first generation students.

Dr. Priest enjoys spending time with family, traveling, theatre, going to the beach
and taking in a good movie.
24,891 HOURS OF PEER TUTORING SERVICES PROVIDED TO 15,829 STUDENTS (DUPLICATED)

23 COURSES FACILITIES

4,077 SUPPLEMENTAL INSTRUCTION SESSIONS

37,029 STUDENTS (DUPLICATED)

The Registrar’s Office

(Above) Brian Boyd worked at UCF in the Registrar’s Office for three years prior to being selected as the University Registrar. (Right) Members of the Registrar’s Office team show their support for UCF Quarterback McKenzie Milton after his injury in 2018.

Supports the university’s efforts to provide the best undergraduate education by delivering proctored standardized testing services necessary for a student’s admission, progression, graduation, and post-graduation needs.

Student Academic Resource Center

23 courses facilities

1 SARC LAB
2 COLLEGE OF ENGINEERING AND COMPUTER SCIENCE
3 VETERANS ACADEMIC RESOURCE CENTER

12,356 ADMINISTERED EXAMS

2018–2019 SDES ANNUAL REPORT
87
STUDENTS RECEIVED CONTINUATION GRANTS IN JULY-AUGUST 2018, WITHOUT THESE STUDENTS, RETENTION WOULD HAVE FALLEN BELOW 90%

397
STUDENTS RECEIVED UIA COMPLETION AND KNIGHTS SUCCESS GRANTS IN THE 2018-2019 ACADEMIC YEAR

78%
AVERAGE GRADUATION RATE FOR KSG RECIPIENTS THE PAST TWO YEARS

90%
OF RECIPIENT STUDENTS GRADUATED SINCE PROGRAM INCEPTION IN 2014

(Above) SARC Study Union in the Pegasus Ballroom.
### Individual Awards

<table>
<thead>
<tr>
<th>Name</th>
<th>Title and Organization</th>
</tr>
</thead>
<tbody>
<tr>
<td>Michael Deichen, MD, MPH</td>
<td>Chair of American College Health Association (ACHA) Emerging Public Health Threats and Emergency Response Coalition, American College Health Association, Coalition of 300+ US colleges and universities</td>
</tr>
<tr>
<td>Dr. Jason Dodge</td>
<td>Transfer Champion Award, National Institute for the Study of Transfer Students, Three awarded nationally</td>
</tr>
<tr>
<td>Jenny Karpinski</td>
<td>2019 Outstanding Graduate Student, Association for Orientation Transition Retention in Higher Education (NODA), Awarded to one graduate student from Region IV schools (nine states)</td>
</tr>
<tr>
<td>Dr. Stacey Malaret</td>
<td>Outstanding Service to Students Award, NASPA-Florida (Student Affairs Professionals in Higher Education), Award is only open to staff from SUS Florida schools, private and two-year institutions</td>
</tr>
<tr>
<td>Dr. Rebekah McCloud</td>
<td>Selected as an International Mentor Training Program Certification Evaluator, College Reading &amp; Language Association</td>
</tr>
<tr>
<td>Dr. Teresa Michaelson-Chmelir</td>
<td>National President, Association of University and College Counseling Center Outreach (AUCCCO), National organization for outreach and prevention programs on college campuses through counseling center services</td>
</tr>
<tr>
<td>Dr. DeLaine Priest</td>
<td>Selected for Consortium for Student Retention Data Exchange Advisory Board (CSRDE), University of Oklahoma, Consortium for Student Retention Data Exchange, Only eight higher education professionals are selected to serve as board members</td>
</tr>
<tr>
<td>Marcus Silver</td>
<td>Chair Elect/Chair, Annual Conference Programming Committee, Association of College and University Housing Officers-International (ACUHO-I), Professional association serving a global membership of higher education institutions with a membership of 17,000 professionals</td>
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<td>Andrea Snead</td>
<td>National Tennis Ace Award, United States Tennis Association (USTA), Awarded annually to the campus recreation professional who contributes significantly to the sport of tennis</td>
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<td>Simone Teel</td>
<td>Certificate of Merit for Outstanding Advising Program Award, National Academic Advising Association (NAAA), Only two programs awarded nationally</td>
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<td>Suzette Turner</td>
<td>Child Care Access Means Parents in School grant, U.S. Department of Education, $1.5 million over 4 years so pell-eligible UCF students can receive a childcare subsidy of up to 75% of tuition to attend Creative School for Children</td>
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<td>James Wilkening,</td>
<td>Award of Merit, National Intramural and Recreational Sports Association (NIRSA), Awarded annually to the professional who contributes significantly to the field of campus recreation within NIRSA Region 2</td>
</tr>
</tbody>
</table>

Housing and Residence Life

<table>
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<tr>
<td>Ronald Stasney</td>
<td>Chair Elect/Chair, Annual Conference Programming Committee, Association of College and University Housing Officers-International (ACUHO-I), Professional association serving a global membership of higher education institutions with a membership of 17,000 professionals</td>
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</tbody>
</table>

Recreation and Wellness
### Departmental Awards

<table>
<thead>
<tr>
<th>Category</th>
<th>Award Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Academic Services for Student-Athletes</strong></td>
<td>National Collegiate Athletic Association (NCAA) Graduation Success Rate (GSR) University of Central Florida (UCF) Athletics graduates student-athletes at highest rates (89%) than other public Football Bowl Subdivision (FBS) institutions in Florida</td>
</tr>
<tr>
<td><strong>Academic Services for Student-Athletes</strong></td>
<td>Top 10 Academic Progress Rate (APR) Public Recognition National Collegiate Athletic Association (NCAA)</td>
</tr>
<tr>
<td><strong>Academic Services for Student-Athletes</strong></td>
<td>Team Academic Excellence Award (Highest Team GPA in the Conference — Men’s Tennis) American Athletic Conference (AAC)</td>
</tr>
<tr>
<td><strong>Counseling and Psychological Services</strong></td>
<td>Doctoral Internship Program re-accreditation American Psychological Association (APA)</td>
</tr>
<tr>
<td><strong>Housing and Residence Life</strong></td>
<td>Showcase Institution Institute on the Curricular Approach (ICA)</td>
</tr>
<tr>
<td><strong>Housing and Residence Life UCF Residence Hall Association</strong></td>
<td>Program of the Year South Atlantic Affiliate of College and University Residence Halls (SAACURH)</td>
</tr>
<tr>
<td><strong>LEAD Scholars Academy</strong></td>
<td>Outstanding Leadership Program of the Year Award NASPA (Student Affairs Professionals in Higher Education)</td>
</tr>
<tr>
<td><strong>Office of Student Involvement Campus Activities Board</strong></td>
<td>Outstanding Diversity Achievement National Association for Campus Activities (NACA)</td>
</tr>
<tr>
<td><strong>Social Justice and Advocacy</strong></td>
<td>LGBTQ+ Friendly Campus Campus Pride Index</td>
</tr>
<tr>
<td><strong>Student Academic Resource Center (SARC)/ University Testing Center (UTC)</strong></td>
<td>Top 100 CLEP Test Center College Board &amp; Educational Testing Services</td>
</tr>
<tr>
<td><strong>Student Health Services</strong></td>
<td>Re-accreditation, including the main campus health center and the College of Medicine clinic Accreditation Association of Ambulatory Health Care (AAAHC)</td>
</tr>
<tr>
<td><strong>Student Health Services</strong></td>
<td>College Health Programs National Rankings Princeton Review</td>
</tr>
<tr>
<td><strong>Student Union Event Facilities</strong></td>
<td>#7 Top Banquet and Meeting Facilities Orlando Business Journal</td>
</tr>
<tr>
<td><strong>Transfer and Transition Services UCF Foundations of Excellence</strong></td>
<td>Institutional Excellence Award for Students in Transition National Resource Center for The First-Year Experience and Students in Transition</td>
</tr>
</tbody>
</table>
Publications

BOOKS

BOOK CHAPTERS

JOURNAL ARTICLES


CONFERENCE PROCEEDINGS


CONFERENCE PROCEEDINGS CONT.


Publications

Manuel, E., Suarez, R., & Karpinski, J. (March 2019). *Traveling the globe: 360 degrees of feedback*. 2019 Southern Regional Orientation Workshop: Myrtle Beach, SC.


